

User Manual for Mijia T300
Ultrasonic Electric Toothbrush



Safety Instruction

⚠warn

●The device is not intended to be used by persons with physical, sensory or mental impairments or lack of experience and knowledge of its use (including children) unless they are supervised or directed by a person responsible for their safety in relation to the use of the device;

• Children should be supervised to ensure they do not play with this device.

• The device includes non-replaceable batteries;

• The product can only be charged with a safe ultra-low direct current power supply with an output voltage of 5V and a current of 1A;

• Patients undergoing orthodontic treatment, dental prosthetics, or dental implants should follow the guidance of their dentists.

• This product complies with the safety standards for electromagnetic devices. For any questions regarding cardiac pacemakers or other implantable devices, consult your physician or the manufacturer of the implantable device before use;

• This product is designed only for cleaning teeth, gums and tongue. Do not use for any other purpose. If you feel any discomfort or pain, stop using this product and consult your dentist;

• Ensure the charging port is dry when charging.

●Do not charge the product for a long time without supervision. The maximum charging time should not exceed 24 hours;

●Do not immerse the power cord in water or any liquid.

• Do not connect the power supply when the plug is wet.

• This product has built-in rechargeable batteries. Do not put it into fire, or charge,use or place it in high temperature;

Environmental protection

When the product reaches its service life, according to the laws and regulations of the country or region where it is located, the internal battery must be removed and recycled before disposal. If the battery cannot be removed, it is recommended to dispose in strict accordance with the local household waste classification management regulations.

⚠warn

• Do not put batteries in fire to prevent battery explosion or release of toxic and harmful substances.

• Do not short-circuit the battery to prevent it from catching fire.

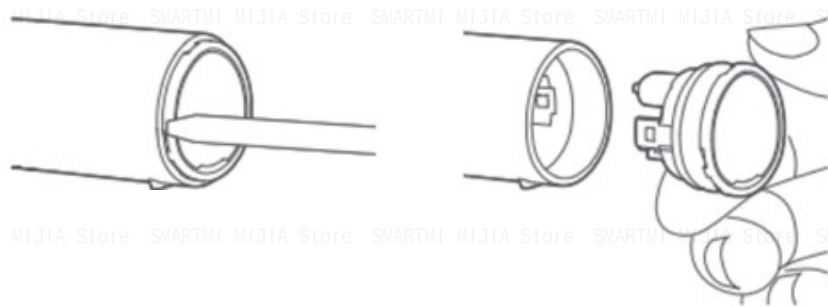
• Do not disassemble this product unless you intend to discard it. Premature disassembly may damage the product.

• Basic safety precautions must be followed during operation. The power connection must be disconnected before removing the battery.

Dismantle rechargeable battery

• Remove the ring buckle from the handle end.

• Insert a single-letter screwdriver into the gap between the handle tail cover and the main body, then pry it upward until the tail cover opens.



• Do not tap or drop the product. If the product is damaged due to collision or drop,stop using it;

●Do not modify, disassemble, or repair this product on your own.

⚠pay attention to

• Before using the product, check for visible damage. Do not use if the device is damaged or has been severely dropped.

• Before connecting the power supply, check if the local voltage matches the product's rated voltage.

●Do not use the power cord in direct sunlight outdoors.

• Do not use a toothbrush while taking a bath or shower;

• Do not share brushes with others.

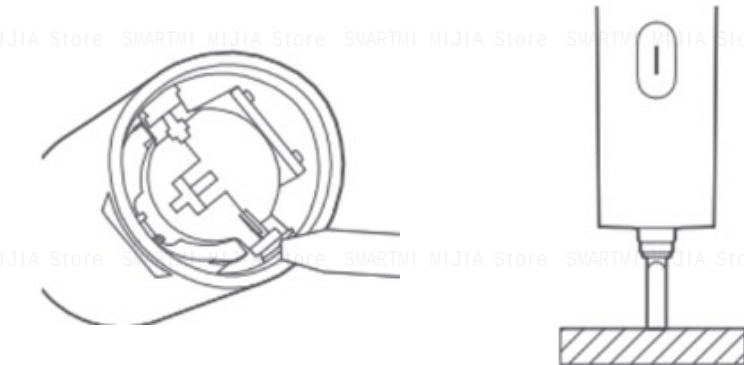
• Do not wrap the power cord around the toothbrush handle while it is powered on.

• Do not place metal objects on power lines while they are energized.

Initial use of this product may cause stinging or mild bleeding due to the gums' adaptation to this high-efficiency cleaning. These symptoms typically resolve within 1 to 2 weeks. If they persist beyond 2 weeks, discontinue use and consult a dentist.

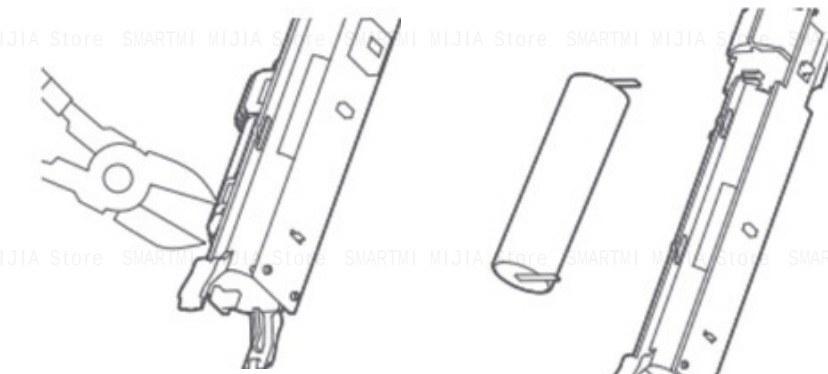
Note: The illustrations in the manual, including products, accessories, and user interfaces, are for reference only. Due to product updates and upgrades, the actual product may differ slightly from the illustrations. Please refer to the actual product.

• Use a一字 screwdriver to press the clamps on both sides of the mechanism inward, while pushing the front metal shaft against a hard object to push the mechanism outward.



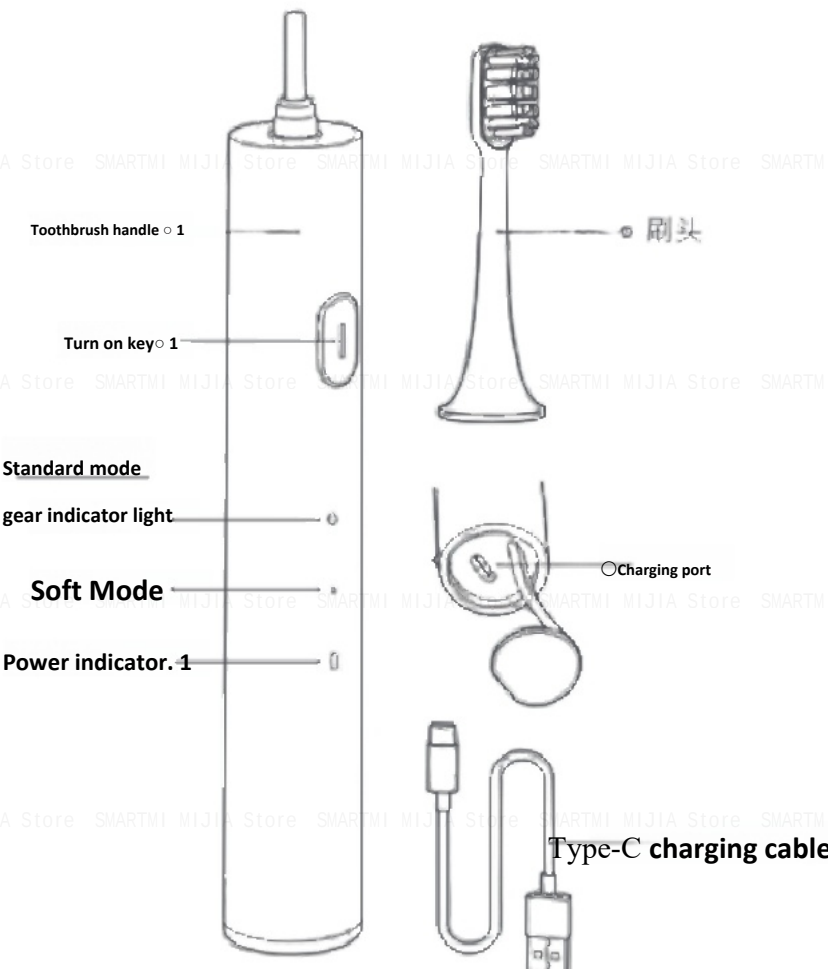
• Use a bevel shear to cut the positive and negative leads of the battery.

• Remove the battery and store it in a government-designated location.



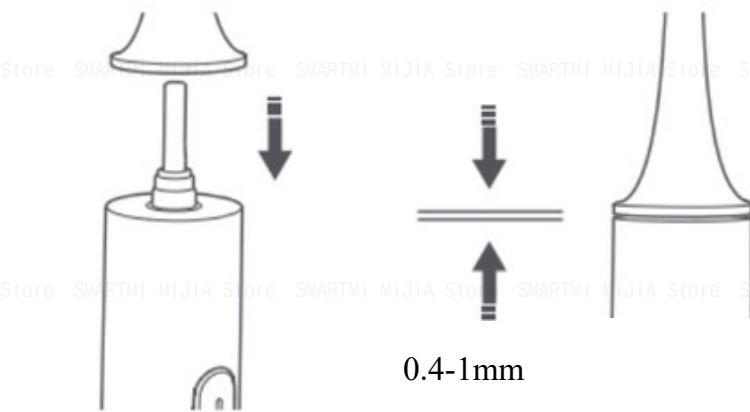
Product presentation

Please read this instruction carefully before use and keep it properly.

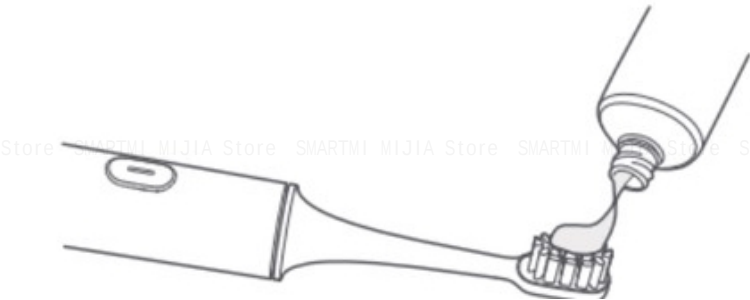


Make use of

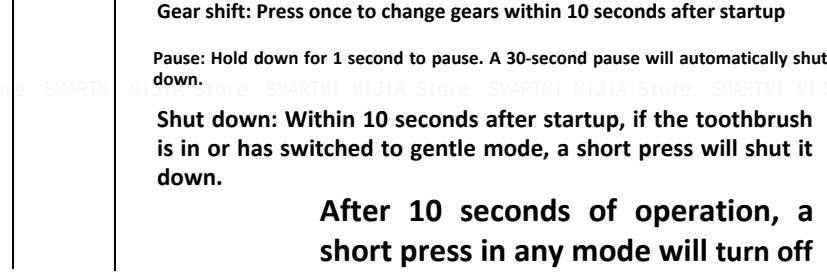
1. Align the brush head's bristle orientation with the handle's front direction, secure the brush head downward on the handle, and maintain a proper clearance between the two components (this clearance prevents the brush head from colliding with the handle during high-frequency vibrations, ensuring the motor's robust performance).



2. Wet the brush head and apply an appropriate amount of toothpaste.



3. Power on/off/shift

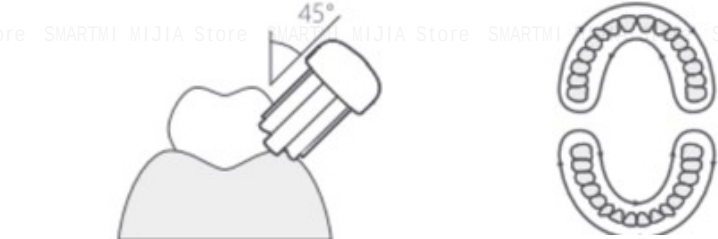


Note: If you do not pause the brushing mode, the device will automatically shut down after the brushing mode ends.

4. Brush your teeth properly

●brushing the teeth slowly with the brush head at a 45° angle to the gingival line;

• During tooth brushing, the vibration effect of the toothbrush will pause briefly every 30 seconds, indicating the need to change the brushing position.



5. Clean the brush head.

• After brushing, rinse the brush head against running water.

• After cleaning, place the brush head in a dry and well-ventilated area.



*Dentists recommend replacing the brush head once every three months.

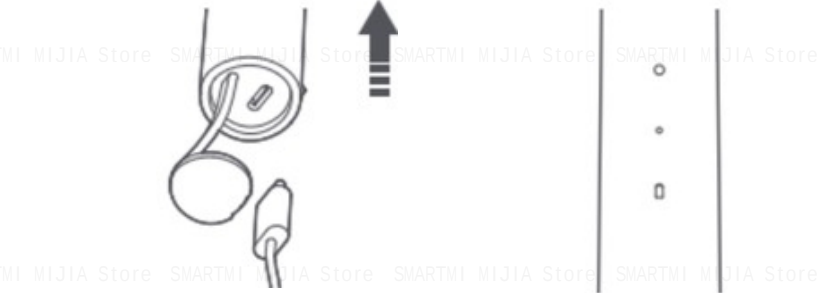
Regular charging

Toothbrush status	Battery indicator status	quantity of electricity
	Long blue-green light	40%~100%
	Orange Long Bright	20%~40%
Operative mode	Red long light	10%~20%
	Red flashing (cannot boot)	<10%
	Blue-green long bright	100%
Charged state	Blue-green flashing	40%~100%
	Orange flashing	20%~40%
	Red flashing	<20%

• When the battery is low (the battery indicator light flashes red and cannot be turned on), open the charging port cover at the bottom of the toothbrush handle, connect the charging cable and power,it takes 4 hours to fully charge.

Note: The Mi Home Soundwave Electric Toothbrush T300 comes with a standard Type-C charging cable. This is a dedicated charging cable. It does not support fast charging for other devices or data transfer.

Transfer



●Ensure the charging port is dry when charging.

Essential parameter

Product Name: Mijia Sound Wave Electric Toothbrush T300					
Product model	MES602	Operating voltage: 3.7V			
Operating power	2W	Rated input 5V=0.5A			
Charging interval	4 hours	Water resistance rating: IPX7			
Operative norm	GB/T 4706.1-2024,	GB/T 59-2024, 4706.			
	GB 39669-2020				

Product Label Information: Names and Contents of Harmful Substances

Component Name	Hazardous material					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent chromium(Cr(VI))	Unite (PBBs)	Polychlorinated Biphenyl Ethers (PBDEs)
Brush head				0	0	0
Toothbrush handle	X	0	0	X	c	0
Cell				0	0	0
Type-C charging cable				0	0	0
Appendix	0	0	0	0	0	0

Note 1: 0: indicates that the content of the hazardous substance in all homogeneous materials of the component complies with the national standards for the restricted use of hazardous substances in electrical and electronic products.

X: indicates that the concentration of the hazardous substance in at least one homogeneous material of the component exceeds the national standard limits for hazardous substances in electrical and electronic products.

Note 2: All components not listed above demonstrate that their levels of hazardous substances comply with the national standards for restricted use of harmful substances in electrical and electronic products.

Debugging

Fault phenomenon	Failure cause	Resolvent
The key cannot boot	Charging protection mode	Disconnect charging
	Low power	Connect the power cord to charge
	Foreign body in brush head socket	Use tools to remove foreign objects from the brush head socket
The brush cannot be inserted into the drive shaft.	Adherent foreign body in the drive shaft	Clean the drive shaft
	This is not the genuine brush head.	Replace with a genuine brush head
	The brush head vibrates less than the brush head is not installed properly. Reinstall the brush head.	Foreign body between brush head and handle. Remove the brush head and clean the foreign body.

After-sales Service and Support

Mijia Sound Wave Electric Toothbrush T300 product after-sales service strictly in accordance with the Consumer Rights and Interests Protection Law of the People's Republic of China and the Product Quality Law of the People's Republic of China, the after-sales three guarantees service is implemented, the service content is as follows:

I. Warranty Policy

• If any performance issues specified in the 'Mijia Sound Wave Electric Toothbrush T300 Performance Failure List' occur within 7 days after your receipt, and are confirmed by Xiaomi's after-sales service center, you may receive a free return or exchange.

• If the product develops any performance issues listed in the 'Mijia Sound Wave Electric Toothbrush T300 Performance Failure List' within 8 to 15 days after your receipt, and the issue is confirmed by Xiaomi's After-sales Service Center, you can get a free replacement or repair.

●If any performance issues specified in the 'Mijia Sound Wave Electric Toothbrush T300 Performance Failure List' occur within 24 months from the day after your receipt, and are confirmed by Xiaomi's After-sales Service Center, you can get free repairs.

II. Performance Failure Table of Mijia T300 Ultrasonic Electric Toothbrush

Name	Performance failure
Mijia Sound Wave Electric Toothbrush T300	1. The switch is not working properly.
	2. abnormal brush head vibration
	3. Abnormal charging
	4. The indicator light is not on.

III. Non-Warranty Provisions

• Unauthorized repair, misuse, collision, negligence, abuse, liquid ingress, accident, modification, incorrect use of non-original accessories, or tampering with labels or anti-counterfeiting marks;

• The warranty period has expired;

• Damage caused by force majeure;

• Does not meet the performance failure criteria specified in the 'Mijia Sound Wave Electric Toothbrush T300 Performance Failure List';

●This product and its accessories may develop performance failures as listed in the 'Mijia Sound Wave Electric Toothbrush T300 Performance Failure Table' due to human factors.



Service phone: 950816

Service website:www.mi.com/service

Commissioner: Xiaomi Communication Technology Co., Ltd.

Client Address: No.019,9th Floor, Building 6, No.33, West Erqi Middle Road, Haidian District, Beijing

Manufacturer: Shenzhen Sushi Technology Co., Ltd.

Manufacturer address: Room 1101,1102,1103,1104, Building 2, Chongwen Park, Nanshan Zhiyuan, No.3370 Liuxian Avenue, Fuguang Community, Taoyuan Street, Nanshan District, Shenzhen