



## AliExpress Commitment

### Fast delivery

#### Policy for items labelled "Fast delivery"

Items marked on their detail page with a label "Fast delivery" are assured to arrive by the estimated delivery date. Please note that this timeline may change based on logistics conditions, and we'll update this page with the latest information as needed. Always check here for the most up-to-date information. If you experience any issues, you can apply for one of the following compensation offers.

In the event of customs clearance delays, inspections, strikes, as well as other governmental acts, the latest estimated delivery date and the committed refund date will be adjusted accordingly. The extension period will depend on the actual circumstances of the disruptions for the relevant order.



#### US \$0.85 coupon code for late delivery

Get a US \$0.85 coupon code after 48 hours if your order doesn't arrive by the latest estimated delivery date.

#### Refund if items arrive damaged

Apply for a refund if any items you ordered arrive damaged.



#### Refund for packages lost in transit

Apply for a refund if your package is indicated as "lost in transit" on its tracking details. If it eventually arrives later, you can keep it with no need to return it.

#### Refund if not delivered after 50 days

If your package isn't delivered within 50 days after shipment, you can apply for a refund. If it eventually arrives later, you can keep it with no need to return it.

#### Policy for items not labeled "Fast delivery"

For items without the "Fast delivery" label, if your order hasn't been delivered within 60, 75, 90, or 120 days of shipment, (the number of days being dependent on indicated delivery conditions), you can apply for a refund and keep the item free of charge without returning it. Please note that this timeline may change based on delivery conditions, and we'll update this page with the latest information as needed. Always check here for the most up-to-date information.

### Free Returns

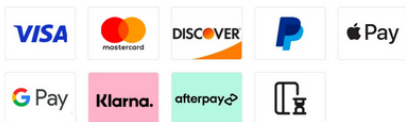
Not satisfied with your order? You can return it within the order protection period. The first return on each order is free (up to 5 times per month). If the returned item is used, damaged, missing parts/ accessories, the refund will be reduced to compensate for the lost value of the item.

[View more >](#)

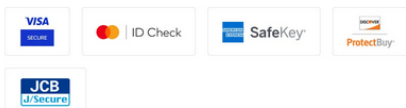
### Safe payments

AliExpress keep your payment information safe and secure. We support professional payment methods (Paypal, VISA, Mastercard, American Express, etc.) to ensure that your payment details are secure. All your payment details will be handled in accordance with AliExpress Privacy Policy to keep your personal details safe and secure.

#### Payment methods supported



#### Security certification



The payment methods available for your account may vary depending on your country/region and currency.

### Security & privacy

- We protect your privacy and keep your personal details safe and secure.
- We do not share your personal details with any third parties without your consent.
- All your personal information will be handled in accordance with [AliExpress.com Privacy Policy](#).