fifine

USB WEBCAM K420
USER'S GUIDE

AS Version: 24-V7

CONTENTS

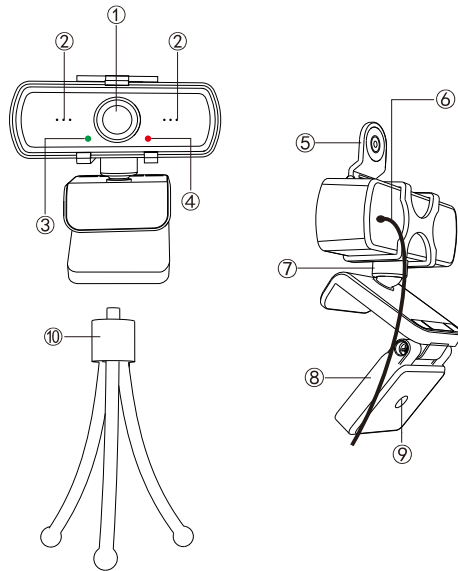### WHAT'S IN THE BOX?

1 x USB Computer Webcam with 4.6ft USB Cable
1 x Privacy Cover
1 x Tripod Stand
1 x User Manual

PRODUCT OVERVIEW

① 1440P HD Camera
② Microphone
③ Green Indicator
④ Red Indicator
⑤ Privacy Protection
⑥ 4.6ft USB 2.0 Cable
⑦ 360°Rotatable Joint
⑧ Adjustable Clip/Base
⑨ Tripod Stand Adaptor
⑩ Tripod Stand

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SPECIFICATION

Maximum dynamic resolution: 1440P/2K
Frame rate: 30FPS
Hight-definition: 4.0Mega pixels
Image Sensor: CMOS Sensor
Focus type: Fixed focus
Field of view: 108°
Interface: USB 2.0
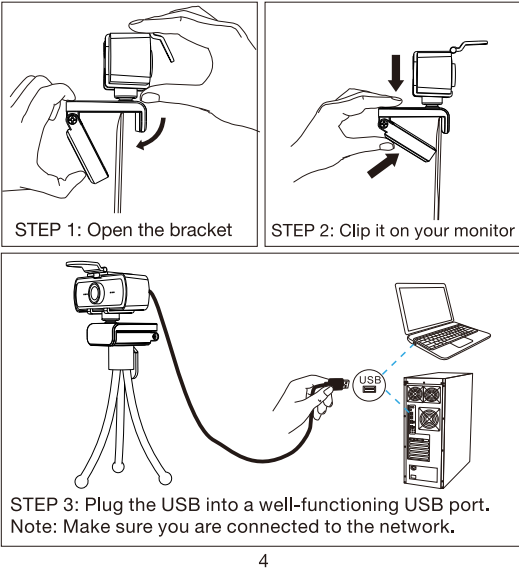USB power supply voltage: 5V
Cable lenght: 4.6ft

Operating system request: Windows XP SP2/7/8/10 or above, Mac OS x 10.6 or above, Chrome OS, Android v5.0, Linux.

Suitable for mainstream software, such as Skype, Zoom, OBS, YouTube, Facebook, Google Hangouts, etc.

Video resolution: 2560x1440P@30fps 1280x720@30fps
                   1920x1080@30fps   640x480@30fps

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CAMERA INSTALLATION

STEP 1: Open the bracket   STEP 2: Clip it on your monitor

STEP 3: Plug the USB into a well-functioning USB port.
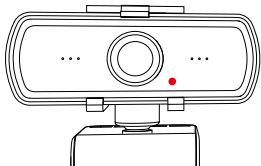Note: Make sure you are connected to the network.

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VIDEO CALLING REQUIREMENTS

(1) A computer with speaker (or a headset)
(2) Install video-calling application such as Skype, Yahoo!, Messenger, Zoom, Google Meet.
(3) Confirm your Internet connection (e.g. DSL, T1 or WiFi):
Note: Please check your preferred video calling application requirements. (Requirements may vary between different applications but usually a minimum of 2Mbps upload speed is required);
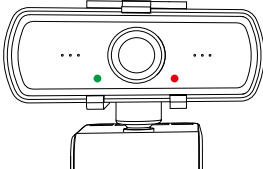
PLUG AND PLAY

Step 1: Plug the USB into the computer or laptop, energized and the red indicator light is on.

Step 2: The driver will be installed automatically in a few seconds with no additional softwares required.

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Step 3: Directly open the corresponding social or conference video software, the camera is working when the green indicator is on.
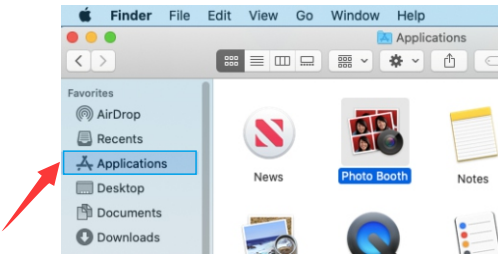
VIEW CAMERA ON MAC

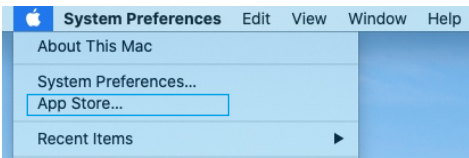Mac users can use the Photo Booth app, which is already installed with the OS.

This will allow you to preview the camera images, capture still frames and video clips.

Click the "Finder" icon first, select the "Application" folder and open "Photo Booth", then plug the K420 into your MacBook, it would be recognized automatically and you're good to go.
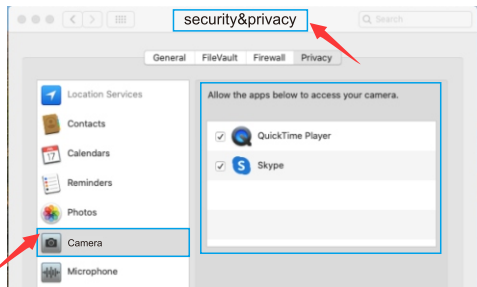
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· If you want to use the camera within other apps, you will need to enable access in the MacOS Security & Privacy settings.
· Go to the Apple menu in the top left corner of the screen and choose System Preferences.

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· Select the Privacy tab then choose Camera from the left side list.
· Locate the app you want to enable camera access for and check the box alongside that app name to enable camera access for that application.
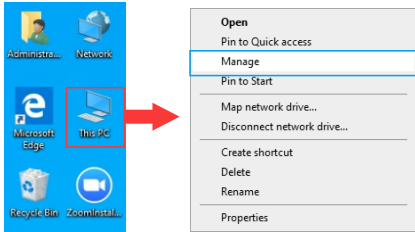

· To see an image from the camera in Photo Booth, you may need to select the camera from the list of attached devices in the app.
· At the top of your screen, click Camera in the app menu, and select the "Fifine K420" from the list of options.
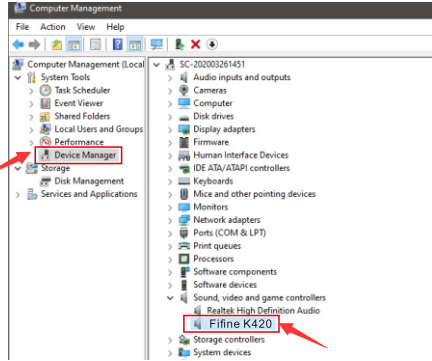
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FREQUENTLY ASKED QUESTIONS

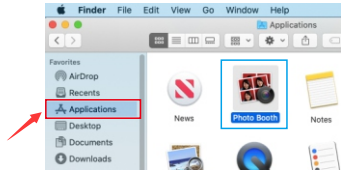Q1: How do I check whether my camera is recognized by the operating system?

A: Connect the camera in any USB2.0 port. Once the camera is connected, it only takes few seconds before the camera is recognized. To ensure the camera on Windows has installed correctly, Right click "this pc" icon> Manage > Device Manager.

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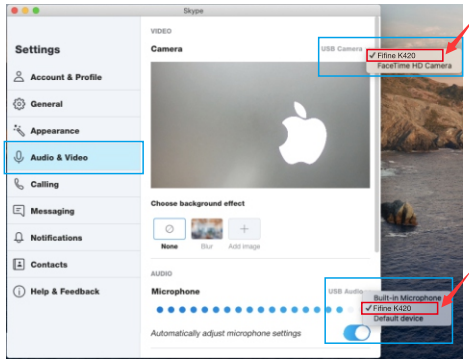To verify connectivity on Mac, go to Finder > Applications > Photo Booth.

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Q2: How do I check whether my video calling application can use my webcam?

A: All video application has an option setting to review the audio and video device. You should ensure the camera&audio of the USB webcam are the default camera&audio in the chat software or disable the built-in camera&audio in the computer settings.
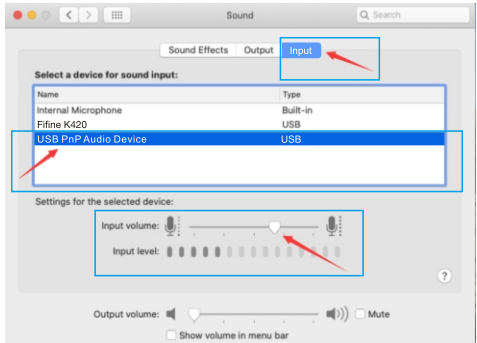
APPLICATIONS SETTING"SKYPE"

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Q3: How do I set up an external mic?

A: In your sound settings on your computer/laptop, click the input tab and make certain the external mic device selected as the default input device. Drag progress bar to adjust volume of input.
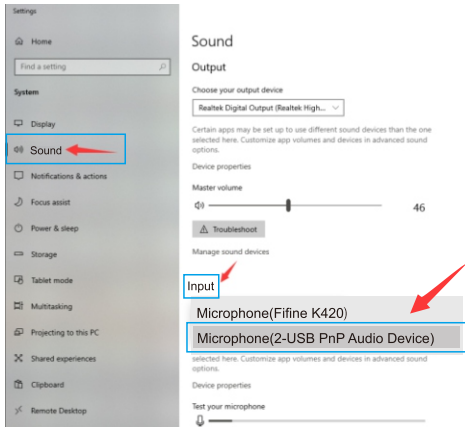
Apple MAC OS Sound Settings

Note: "Fifine K420" is the webcam mic, "USB PnP Audio Device" is the external mic.

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WINDOWS SOUND SETTINGS

Note: "Fifine K420" is the webcam mic, "USB PnP Audio Device" is the external mic.

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Q4: Why the video resolution is very poor or it is simply a question about video resolution such as 480P?

A: Some social or conference software, the default setting is 480P or 720P, so it will result in a poor webcam experience, you can set the resolution of the corresponding software.

Or It is possible that the screen resolution of the computer itself is causing a poor overall webcam resolution experience. Right-click on a blank space on the desktop of the computer and select "Screen Resolution".

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WARRANTY

Every Fifine product comes with a Limited Warranty that in normal use of product will be free of any defects in material or workmanship for a period of one year from its original date of purchase. For detailed warranty info, please refer to the warranty policy on our website, or contact us directly.

CERTIFICATION

Eligible to bear CE Marking.
Authorized European Representative:
Name: AOCE INFORMATION TECHNOLOGY
Address: 61 rue de Lyon 75012 Paris France
Tel: +33-633297410
Authorized British Representative:
Name: AOCE LIMITED
Address: Office Suite 29a 3/F 23 Wharf Street, London, England, SE8 3GG
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