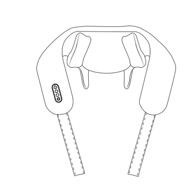
SHOULDER AND NECK MASSAGER

User's manual



Please read this Manual firstly and keep it for future reference
The appearance is subject to the actual product

Precautions

Precautions

1. Please read the Manual firstly and notice that long-time use may cause muscular pain.
2. Do not use lying down or half lying down.
3. Patients with abnormal heart and neck nerves shall not use the product.
4. Patients with severe cervical hyperosteogeny shall not use the product.
5. Those with abnormal or curved cervical spine caused by accident or disease shall not use the product.
6. Those with severe blood circulation disorders in the shoulder and neck shall not use the product.
7. Patients who cannot express their wills shall not use the product.
8. Please strictly abide by the Manual and do not use it for purposes other than massage as described in the Manual. Otherwise accidents and malfunctions may occur.
9. Do not disassemble, repair or modify this product without authorization. Otherwise it may cause malfunction or electric shock.

Storage

1. Please charge with the charging cable and standard adapter.
2. Please keep this product away from water, fire and corrosive environment.
3. The product automatically shuts down after running for 10 minutes. Please keep it in a dry and ventilated place after use.

Cleaning

Please wipe the surface with a rag with a small amount of water or 75% alcohol. Do not rinse the product directly with water.

Tips

1. Please check buttons firstly for safety use.
2. Please charge the product in accordance with the Manual for the first use or re-use after a long period of storage to avoid low battery.
3. Please dispose of it in accordance with the relevant urban environmental protection regulations. Otherwise it may cause environmental pollution.

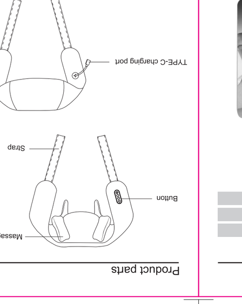
Product Profile

Product information

Charging voltage	5V ⎓
Power	26W
Battery capacity	2000mAh

Wearing posture

Product parts



Features

Preparation before use

Please check if the product and accessories are complete and undamaged.

1.Power on

Long press the " ⏻ " button for 2 seconds to turn on the product.

2.Mode selection

The default mode is normal mode, short press the " ⟳ " button to switch between mode 1 and mode 2.

3.Hot compress function

The default hot compress is high temperature, short press the " ☼ " button to switch to a lower temperature, and then short press again to turn off the hot compress and cycle like this.

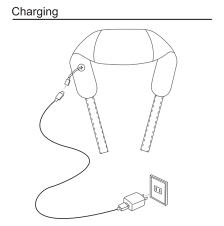
4.Speed function

Default fast speed when starting up, short press the " ıl " button to switch between fast and slow speed.

5.Turn off

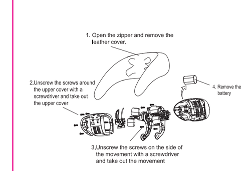
Automatic shutdown: The product stops working after a total of 10 minutes of use.
Manual shutdown: Long press the " ⏻ " button for 2 seconds to turn off it.

Charging



Charging
1. Please do not use the product while charging, and make sure tounplug the charging cable firstly.
2. Insert the plug of the charging cable into the charging interface.
3. Charging status: the red light flashes while charging, and isalways on when it is fully charged.

Battery disassembly



● The host (including lithium battery) and accessories of this product have reached the service life. Do not discard them at will, or electronic waste will pollute the environment. Before discarding the product, the battery must be removed from the product; Before removing the battery, the product must be powered off; The battery should be safely disposed when removed.

Troubleshooting

Troubleshooting

If you encounter problems when using the product, please refer to the following tips and solutions. If the product is still in a malfunctioning state or cannot be used, please turn off the power. Users should not disassemble or repair the product by themselves. Damage to the product caused by disassembly or repair will invalidate the product warranty, Our company will not be responsible for any damage arising from this situation.

Conditions	Possible reasons/treatment methods
Unable to start massager	Please confirm whether the battery is low; please confirm that the On-Off button has been pressed.
Unable to charge or no charging indicator light	Please check whether the TYPE-C charging cable is connected to the charging port of this machine.
Massager suddenly stop during work	Check if the battery is low. Check if 10-minutes timer have reached. Please don't continue to use it, and contact the maintenance service center if the problem still exists.

Troubleshooting

⚠ Danger	The battery used in this product is a special rechargeable battery, which cannot be used in other products. Do not charge the rechargeable battery that has been taken out; Do not throw into fire or make it overheated. Do not pierce with nails, impact with gravity or dismantle; Do not connect the positive and negative electrodes of the battery directly with metal; Please do not store it with necklaces, hairpins, etc. Please don't charge, use or place it under high temperature places near fireside or under hot sunlight. or place it in high-temperature places such as fireside or hot sun. The above conditions may cause heating, fire, rupture and other phenomena;
⚠ Warning	Please keep the removed rechargeable battery out of the reach of children prevent accidental swallowing. If swallowed by mistake, please seek medical attention immediately. When the battery fluid leaks , do not touch the fluid with hands without protection and handle it as follow: When the battery fluid gets into the eyes , there is a danger of blindness, do not rub your eyes directly with your hands , wash them with clean water immediately and seek medical attention; When battery fluid gets on your body or clothes , it may cause skin inflammation or injury, please rinse with clean water. If you still feel unwell, seek medical attention immediately. Only the product can be decomposed when it is discarded. Failure to comply may result in fire, electic shock, injury and other accidents.